

Accommodation FAQ's

Q .What type of room can I book and for how much?

A. We have two types: Traditional & Premium.

Premium- is a two Bedroom suite attached by a private washroom. This Unit comes with air conditioning, Wi-Fi, mini fridge & tv.

Traditional- is a room with a single bed or a room with two single beds (double). These rooms do not have Wi-Fi, air conditioning, mini fridges or t.v's. In addition, the washrooms are shared between all rooms on each floor. T.V and fridge can be located in the common room on each floor. An Ethernet cord can be brought to connect to the internet in the guest's room. Wifi hotspots are available in this building.

Q- What is the cost?

Premium is 109.00 a night from May to June. Rates change for July & August; \$109 Sun-Thurs. \$119.00 Fri & Sat.

Traditional is \$50.00 for single and \$60.00 for double May to August.

Q- What is your cancellation policy?

A- Our cancellation policy is 24 hours notice prior to check in. We do not charge your credit card until you arrive onsite.

Q- Where do we check in? Can I get an early check in or late check out?

A- Check in for all room reservations will be at the Smith House Front Desk. Located on the corner of Albert St & Stuart St. Check in is at 3pm, check out is 11am. Depending on availability, we may be able to accommodate your request of a late/early check in/out. The Front Desk staff will be able to confirm with you if this can be done.

Q- What comes with the room? Do I need to bring my own linens?

A – No, you do not have to bring your own linens. We provide all linens, towels and soap. You are welcome to bring your own shampoo or preferred brands.

Q- Is parking included in the price? I have accessible needs; do I get my own spot?

A- Unfortunately, parking is not included in the price. Parking permits can be purchased at the Front desk for a designated parking lot on campus (Tindall Field). Parking is free Mon-Fri 5pm-8am on Queen's campus spots ONLY & free on the weekends. There is meter parking available on Stuart St for an hourly cost. A 3-5 minute walk from the building. We do have an accessible spot located outside the Smith & Brant House.

Q- Is there complimentary breakfast included? Or anything open on campus?

A- At the price point you enjoy by staying with us, we are unable & do not offer complimentary breakfast. We do have a barista bar with some food options. There is a Tim Hortons down the street in the front entrance of the KGH Hospital. Also, on campus we have a selected few food options as well in the ARC. We typically recommend going downtown as there are so many more varieties of restaurants to choose from.

Q- My child is attending CORK, how old does he/she need to be to stay in Residences?

A-You need to be 18 years of age to stay in Residence without a chaperone. All guests under the age of 18 must be accompanied by an adult; Ratio 1 adult to 10 kids.

Q- How far of walk is it to the Portsmouth Harbour?

A – 25 min walk; The distance is 2.1km from Queen's campus